



PRODUCT SAFETY RECALL

Date:
15-08-2025

BERG Toys bv recalls BERG Baby Swing (Article number 20.21.11.00)



The product concerns the BERG Baby Swing with article number 20.21.11.00, which was sold between 1-6-2025 and 14-8-2025. The batch number is 250709-015565 & 250516-015127, which can be found on the bottom side of the swing (see the picture above). The product has been sold through the BERG webshops and through BERG dealers across the world.

Unfortunately, we have identified a safety risk in the BERG Baby Swing. If a child leans forward while using the swing, the swing may tip over, which could result in the child falling out and posing immediate risks of injury.

At BERG, safety is our top priority. We urgently ask you to stop using the baby swing immediately and return it to BERG. Please contact our customer service regarding this matter using the contact details below. Our customer service will provide you with information about the return procedure and refund. You will receive a return label, which will allow you to send the BERG Baby Swing to the specified address free of charge. As soon as we receive the returned product, the purchase amount will be refunded to you.

If you have any questions, please contact the (web)shop where you purchased the product or our customer service via cs@berg.com. We are available Monday to Friday from 10:00 AM to 5:00 PM.

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We apologise for any inconvenience caused and thank you for your cooperation and understanding.

Spread the word about this recall, especially if you know that the product recalled was offered, lent or sold to someone else.